

UXACADEMY The specialist in UX courses, training and education

General conditions for open registration training courses at the UX Academy

1. General

These General Conditions for open registration training apply to all offered and to be executed open enrollment courses. Deviating provisions must be agreed in writing and become deemed to supplement these General Terms and Conditions, unless expressly agreed otherwise.

2 Realization of the agreement

The agreement between the participant or client (hereinafter referred to as participant) and the UX Academy is concluded by confirmation by e-mail from the UX Academy to the participant on the basis of his registration by e-mail via the site of UX Academy. This General Condition is regarded as a contract between provider (UX Academy) and participant. The duration of the contract is from the time of confirmation by email from the UX Academy to the participant on the basis of his / her registration, up to and including the last day of the service provided, for example training.

3 Payment terms

Upon confirmation of registration, the participant will receive an invoice that is paid within 14 days of the date should be, but at the latest before the first training day. If the payment term is not met, the statutory interest will be charged charged. Is the client in default or does he otherwise fail to meet his obligations? obligations, all reasonable costs will be at his expense.

4 Participation costs

The costs for participation and any cancellation apply per participant. They are exclusive of 21% VAT and inclusive training material and arrangement costs, unless stated otherwise in the description.

5 The execution of the assignment

The UX Academy will conduct the training to the best of its knowledge and ability and in accordance with the requirement of good workmanship.

This obligation has the character of an 'effort obligation', because the achievement of the intended result is not can be guaranteed. If and in so far required for the proper execution of the training, the UX Academy has it right to have certain (parts of) the training carried out by third parties. After following the training or coaching you can be an assessment moment. If this takes place and the assessment is insufficient, there is a chance to retake to come up with a final result again after a period of 4 weeks and to have it assessed again. The participant must take the initiative in order for the resit to take place. In that case, contact can be made by mail to: anne@uxacademy.nl

6 Intellectual property

Training materials, including case descriptions, that have been and have been used to conduct the training owned by the UX Academy.

7 Cancellation and premature termination by the participant

Circumstances may arise that prevent the participant from participating in the training. The participant may then have someone else participate in the training as a replacement. This must be done no later than two days before the start of the training have been communicated to the UX Academy. If replacement is not possible, the participant has the right to cancel training in writing. The date of the confirmation email is used for the assessment of the cancellation period. If canceled more than 4 weeks before the start, a cancellation fee of € 100 will be charged. If canceled between 4 and 2 weeks before the start, 50% of the participation costs are due. If canceled within 14 days before the start from the first day of the training the total participation costs are due. When the participant on the first day of the training does not appear without reason, this is considered a cancellation. It is then not possible the rest of follow the training. In the event that the participant stops prematurely or otherwise fails after the start of the training

the training participates (for example due to illness), the participant is not entitled to any refund. Replacement after the start of the training is no longer allowed. In case of illness, we use a list of inhalers. The participant is automatically transferred to the next training that is not full a week before the start is sitting. So a week before the start, the UX Academy will contact the participant and offer the available place. This 'postponement period' cannot exceed 6 months.

8 Cancellation or modification by the UX Academy

The UX Academy reserves the right to cancel a training without giving any reason. Costs charged are credited. The UX Academy is entitled at any time to the date, time, times and location of a workout. If The UX Academy finds that the participant cannot reasonably be expected to do so

are required to attend the training under the amended conditions, the UX Academy may decide whether or not to attend

partial reimbursement of the participation costs.

9 Confidentiality

The UX Academy is obliged to maintain the confidentiality of all information and data of the participants towards third parties.

As part of the training, the UX Academy will take all possible precautions to protect the interests of the participant. The UX Academy has a undersigned confidentiality statement from trainers in the administration.

It is possible to view this upon inquiry. The participant agrees to the privacy policy of the UX Academy. This one can be found on our website.

10 Liability / Integrity

The UX Academy is liable for shortcomings in the execution of the training, insofar as these are the result of failure to observe the care, expertise and craftsmanship required when conducting training

may be trusted. Liability for damage caused by the shortcomings is limited to the amount of the participation fees that the UX Academy has received. Liability for trading loss and / or indirect damage, including consequential damage, loss of profit, missed savings and damage due to business interruption are expressly excluded.

The UX Academy accepts no liability for any costs incurred by participants or their organization that may cause could be due to a cancellation of a training.

The UX Academy is not liable for any damage that may be caused to property during training of participants. Participants must take care of their belongings at all times. The participant is considered follow safety instructions and standards.

We use the professional code as drawn up by the NVO2 industry association as a professional code / integrity code.

11 Complaints

We have a complaints procedure that participants must use if there is a complaint. This can be found on our website. The notice of default must contain as detailed a description as possible of the shortcoming, so that the UX Academy is able to respond adequately.

12 Applicable law

On all agreements on which these General Terms and Conditions for open registration training courses are in whole or in part only Dutch law applies.

13 Dispute resolution

All disputes that may arise as a result of the implementation of this agreement, or of other agreements that may result from this will be submitted to the competent court in Amsterdam. Parties will only appeal to the courts after they have made every effort to resolve disputes between themselves settle consultation.

14 Final provision

In those cases where these General Conditions for open registration training do not provide, it is also Dutch law applies. The version of the General Terms and Conditions for training with open registration as it applied at the time of the conclusion of the agreement.

If and insofar as any part or any provision of these General Terms and Conditions for open courses registration would prove to be in conflict with any mandatory provision of national or international law, it will if not agreed and these General Terms and Conditions for open enrollment training courses the remainder remain binding.